



PRIVACY POLICY

Gloucestershire Older Persons' Association (GOPA) is committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information about people who contact GOPA, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Policy from time to time so please check our website to ensure that you are happy with any changes.

Any questions regarding this Policy and our privacy practices should be sent by email to gopa4672@hotmail.co.uk or by writing to the Data Compliance Officer, GOPA, 28 Byfords Close, Huntley Gloucester, GL19 3SA.

Who are we?

The Gloucestershire Older Persons' Association is a registered charity. It was established in 2000 as the Gloucestershire Older Persons' Assembly and changed to its current name in 2010. We focus on representing the many voices of older people within Gloucestershire to ensure they can be informed of issues that may affect them and have a conduit to funders, commissioners, providers of services and decision makers to express their views and concerns.

How do we collect information from you?

We obtain information about you when you become a member or work in partnership with us.

What type of information is collected from you?

The personal information we collect might include your name, postal address, telephone number and email address.

How is your information used?

We may use your information to:

- seek your views or concerns on issues affecting older people.
- notify you of changes to our charity.
- send you information you have requested or that may be of interest to you. This may include information about campaigns or appeals.

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations (for example the collection of Gift Aid). We will hold your personal information on our systems for as long as is necessary for the relevant activity.

Who has access to your information?

We will not sell or rent your information to third parties.



We will not share your information with third parties for marketing purposes.

Your choices.

You have a choice about whether or not you wish to receive information from us.

How you can access and update your information.

The accuracy of your information is important to us. If you change email address, or believe any of the other information we hold is inaccurate or out of date, please email gopa4672@hotmail.co.uk or write to GOPA c/o 28 Byfords Close, Huntley, Gloucester GL19 3SA

You have the right to ask for a copy of the information GOPA holds about you.

Security precautions in place to protect the loss, misuse or alteration of your information.

When you give us personal information, we take steps to ensure that it is treated securely.

Using our website.

Our website may contain links to other websites run by other organisations. Our privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend you check the policy of that third party site.

Date approved by Trustees: October 2024

Signed: Phil Sullivan MBE

Position: Chair of Trustees

Next review date: October 2026